

## Referrals

We receive referrals directly from health professionals and other partner organisations, these include:

- Hospital wards
- Forward Leeds Hospital In-reach Team
- Other partner organisations such as Street Outreach Team, Basis, Joanna Project, St George's Crypt, Leeds Gypsy and Traveller Exchange, Traveller services

## Contact us

Tel: **07903 746 122** (professionals only)  
8:30am - 4:30pm, Monday - Friday

We are citywide service, but our team is based at:

Burmantofts Health Centre  
Cromwell Mount  
Leeds LS9 7TA

## Help us get it right

If you have a complaint, concern, comment or compliment please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop our services.

If you would like to talk to someone outside the service contact the **Patient Experience Team** on **0113 220 8585**, Monday to Friday 9.30am to 4.30pm or email [lch.pet@nhs.net](mailto:lch.pet@nhs.net)

**We can make this information available in Braille, large print, audio or other languages on request.**

[www.leedscommunityhealthcare.nhs.uk](http://www.leedscommunityhealthcare.nhs.uk)



## Information about our service



## What do we do?

The Homeless and Health Inclusion Team has two main functions:

- To inreach into hospitals to visit those that are homeless or vulnerably housed.
- To outreach into the community to visit Gypsy and Traveller communities.

We provide individual support to vulnerable homeless adults. We offer medical and psycho-social support and timely, open and honest discussions to help our patients make their own decisions.

Our patients may be street homeless, living in tents or staying in temporary accommodation or sofa surfing. They may have had a failed tenancy in the past or are struggling to maintain a current one. They may have been held against their own will or be at risk from another individual or groups of individuals.

We visit victims of domestic violence, women who are sex working, vulnerable migrants or people coming into Leeds from another part of the UK who have no place to stay on discharge from hospital. They may have an addiction to drugs and/or alcohol or require support with a disability or a long term condition.

Our staff visit patients in Leeds hospitals and at St George's Crypt, a homeless charity supporting people living on the streets into accommodation. They support and help facilitate good discharge planning and ongoing care. This also includes working in partnership with medical teams, prescribing for those with addictions and encouraging engagement/admission.



We provide a Gypsy and Traveller outreach nursing service and visit Gypsy and Traveller sites and roadside encampments. We provide support and facilitation to services that may struggle to engage with people who may not have a permanent address, and help those who may be transient to engage with health services.



## Meet the team



**Liz Keat**  
Clinical Lead



**Amanda Chakraborty**  
Lead Nurse



**Vickie Leaverland**  
Care Navigator



**Nirmal Nangla**  
Care Navigator

We also have GPs from York Street practice who do sessions with us and visit people in hospital with complex health and/or addiction problems to stabilise medication, ensuring safe transfer back to the community. The GPs include:



**Dr Kate Eve**



**Dr Eleanor Wilman**



**Dr Hayley Rees**