

Health case management service

The Health Case Management Service provides timely case management for the population of Leeds (those aged 18 and over) who are eligible for NHS Fast Track and Continuing Healthcare Funding and have a Leeds GP. This includes in hospitals, community beds or in your own home. The team includes Health Case Managers and Health Case Management Assistants who are professionals with health or social care backgrounds and have a wealth of experience in all aspects of health case management.

Purpose of processing

Leeds Community Healthcare through the health case management service assesses your health case management needs by working with you and your family to ensure the services you receive are individual to you. This requires the processing of patient data. The reasons for processing patient data are:

- Maintain accurate clinical records
- To be able to effectively provide treatment to the patient
- Referrals
- To create and manage care plans

Source of data:

- SystemOne (LCH's patient management system)
- Direct from the patient
- CHC
- Health Case Manager

Categories of recipient

- SystemOne (LCH's patient management system)
- Other healthcare services
- Nursing homes
- Patient

Categories of Personal Data

- Patient Name
- NHS Number
- Address
- DOB
- Clinical data
- MCA information
- Current location
- Telephone number
- Fast track status.

- Completed care plan
- CHC ID
- Assessment date
- Outcome of Panel

Legal basis of processing

For GDPR purposes Leeds community healthcare's lawful basis for processing is Article 6(1)e '...exercise of official authority...' and Article 6(1)(b) – '...for the performance of a contract to which the data subject is party...' and also Article 6(1)(c) – where processing is necessary for compliance with a legal obligation to which the controller is subject.

For the processing of special categories (health) data the basis is Article 9(2)(h) – '...health or social care...'. Where we process special categories data for employment or safeguarding purposes the condition is Article 9(2)(b) – processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law...