

Tell us what you think... fill in this form
or ask someone to fill it in with you

 What was I happy about?

 What am I cross about?

.....
.....
.....
.....
.....
.....

Who I saw

 Your name

 Your address

.....
.....

 Your telephone

 Your email

You do not have to give us all or any of your contact information if you do not want to.

How are we doing?



How can I let you know? Who can I tell?



What is a compliment?

A compliment is letting us know when you are happy with the service or something we have done.



What is a complaint?



A complaint is speaking up about something you feel unhappy about or do not like.

If you are angry or upset, talk to someone you trust. That person can make a complaint for you if you want.

If you want to tell us how you feel...

...you can talk to us

Any member of staff can talk with you about complaints or compliments.

You can also contact PET, the Patient Experience Team.



You can write to us

Leeds Community Healthcare NHS Trust PET
First Floor, Stockdale House
Headingley Office Park
Victoria Road
Leeds LS6 1PF

You can phone or email PET



0113 220 8585



Ich.pet@nhs.net

If you need help telling us about how you feel you can use Leeds Independent Health Complaints Advocacy Service.

They can give advice, information and support you to make a complaint:  **0113 244 0606**