

## Are you interested?

If you would like more information or are interested in joining our group, please email us at [communityneurologicalrehabilitation@nhs.net](mailto:communityneurologicalrehabilitation@nhs.net) or call the Administration Team on **0113 855 5082**, Monday to Friday 8.30am to 4.30pm.

## Help us get it right

If you have a complaint, concern, comment or compliment please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop our services.

If you would like to talk to someone outside the service contact the **Patient Experience Team** on **0113 220 8585**, Monday to Friday 9.30am to 4.30pm or email [lch.pet@nhs.net](mailto:lch.pet@nhs.net)

**We can make this information available in Braille, large print, audio or other languages.**

# Neurology User and Carer Forum (NUCF)



**Would you like to help shape community neurology services in Leeds for the future?**

**Then why not come along to our regular Neurology User and Carer Forum meetings.**

## What is the Neuro User and Carer Forum?

The Neurology User and Carer Forum was formed in January 2009 and is one of the mechanisms that the service uses to engage with people affected by a neurological condition such as:

- Multiple Sclerosis
- Stroke
- Cerebral Palsy
- Parkinson's
- Brain Injury

Our aim is to enable service users and carers to work with Leeds Community Healthcare NHS Trust to influence, improve and develop community neurology services to benefit service users and their families.



### The forum's input includes:

- feedback on forms and letters
- gather views and comments on future service changes
- support with improving the hospital environment
- support network for members

## Who is in the group?

The group is made up of service users of Leeds Community Neurological Rehabilitation Services, their carers and is supported by service staff. Members can attend the meetings and/or be a virtual member where your feedback will be read out at the meetings. So, if you are unable to attend you can still keep in touch with the group by receiving notes from the meetings and letting staff know your comments.

## What does the group do?

The group meets regularly for two hours in the early afternoon at the Community Neurological Rehabilitation Centre in Armley, Leeds.

As a member of the group you will:

- work with your local NHS
- help develop and improve services
- contribute as much or as little as suits you
- meet new people with an interest in neurology services
- learn about the Community Neurological Rehabilitation Service in Leeds

