

## Contact us

Continence, Urology and Colorectal Service  
Halton Clinic, 2A Primrose Lane, Halton, LS15 7HR  
Email: [info.cucs@nhs.net](mailto:info.cucs@nhs.net)  
Tel: 0113 8433715

## Help us get it right

If you have a complaint, concern, comment or compliment, please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop services.

If you would rather talk to someone outside the service, contact the Patient Experience Team on 0113 220 8585 Monday to Friday 9.30am to 4.30pm or email [lch.pet@nhs.net](mailto:lch.pet@nhs.net).

We can make this information available in Braille, large print, audio or other languages on request. Please contact us to find out more.



Leeds Community  
Healthcare  
NHS Trust

# Continence, Urology and Colorectal Service

## Self Purchase Information



## Continence, Urology and Colorectal Service

The Continence, Urology and Colorectal Service (CUCS) is for anyone 16 years or older who experiences a bladder, bowel or stoma problem.

A nurse with specialist training in bladder and bowel care will talk to you so you can both decide the best way we can help. Bladder and bowel problems are very common and there is no need to be embarrassed.

Continence products may be provided by the Health Service after an assessment and completion of suggested treatment programmes.

Continence products can be purchased from local shops, supermarkets, chemists, online or over the telephone and then delivered to your home from several companies / charities.



## Company / Charity Details:

### Age Uk:

Tel: 0800 046 1501

Mon - Thurs 8am - 6pm, Fri - 8am - 5.30pm, Sat - 9am - 1pm

[www.ageukincontinence.co.uk/incontinence-shop](http://www.ageukincontinence.co.uk/incontinence-shop)

### Support My Life (Managed by Care & Repair):

Tel: 0113 240 6009

Mon - Fri 9am - 4pm

[www.supportmylife.org](http://www.supportmylife.org) / [www.care-repair-leeds.org.uk](http://www.care-repair-leeds.org.uk)  
(you can also visit their shop at 323 Roundhay Road, Leeds, LS8 4HT)

### Kylie & Kanga:

Tel: 0115 978 6111

Mon - Thurs 8.30am - 5.30pm, Fri - 8.30am - 5pm

[www.kyliekanga.co.uk](http://www.kyliekanga.co.uk)

### Tena Direct:

Tel: 0800 393 431

Mon - Fri 8.30am - 5pm

[www.tenadirect.co.uk](http://www.tenadirect.co.uk)