Community Nursing urgent community patient catheter problem



Does the patient have an urgent catheter problem which needs immediate hospital admission? E.g. severe blood loss/haemorrhaging? No Does patient have symptoms of a catheter Arrange urgent Does patient have associated UTI (CAUTI) and either: an urgent catheter patient admission problem such as: • The CAUTI is not being currently to A&E treated with antibiotics and the • Unable to deflate catheter requires immediate change, No the balloon e.g. catheter blocked. • Unable to remove • The patient does not have prescribed the catheter prophylactic antibiotics for catheter • Unable to insert the changes and the catheter requires catheter (and has immediate change. urinary retention) If "YES" to either, do not change the catheter in the community Yes No Yes Follow the advice Ring CUCS Nurse Specialist for in the Continence, problem solving advice on 0113 843 3715, 8.30am-4pm Urology and The patient's catheter Colorectal Services Monday to Friday. If CUCS Nurse can be changed in not available, ring: (CUCS) Catheter the community if the Policy Handbook The nursing staff on the Surgical patient has: to help resolve the Assessment Unit (SAU) for advice • Commenced a problem at St James's Hospital on 0113 course of antibiotics 206 9256 (or main switchboard prescribed for the 0113 243 3144 - open 24/7). **CAUTI** Urgent patient's Ask to speak to a nurse only Taken prescribed problem resolved? on SAU - do not speak to a prophylactic doctor antibiotics for catheter changes Yes Urgent patient's Yes problem resolved? Confirm and arrange admission to SAU: If patient's problem likely to Ring the Primary Care Access Line re-occur routinely, refer to (PCAL) 0113 206 5996 who will arrange the Continence, Urology and admission and transport Colorectal Service (CUCS), Halton (Please note PCAL is a HCPs Service No Clinic, 2A Primrose Lane, Leeds and the number must only be used LS15 7HR. Email info.cucs@nhs.net by HCPs) During night time: Arrange admission directly with the SAU nurse and arrange For further information the patient's transport via The Yorkshire refer to LCH Catheter Policy Ambulance Service on 0300 330 0272 PL337 on Elsie