



**Do you have a query, compliment,
concern or complaint about Leeds
Community Healthcare services?**



The Patient Advice and Liaison Service is part of the Patient Experience Team at Leeds Community Healthcare NHS Trust.

We are here to help you. We can:

- provide you with information about community healthcare services
- support and advise you as you deal with NHS services
- take your feedback - both good and bad - about our services
- deal with concerns quickly
- advise you about the complaints process
- put you in touch with someone who can help you to resolve problems with community healthcare services

You can contact PALS at our Patient Experience Team on:



0113 220 8585



Ich.pals@nhs.net



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