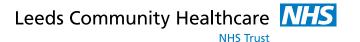
## Tell us what you think... fill in this form or ask someone to fill it in with you

9	What was I happy about?	
	What am I cross about?	
Who	I saw	
( <u>)</u>	Your name	
<b>(S)</b>	Your address	
	Your telephone	
	Your email	

You do not have to give us all or any of your contact information if you do not want to.

for you, for life



### How are we doing?



# How can I let you know? Who can I tell?



www.leedscommunityhealthcare.nhs.uk

#### What is a compliment?

A compliment is letting us know when you are happy with the service or something we have done.



#### what is a complaint?

A complaint is speaking up about something you feel unhappy about or do not like.

If you are angry or upset, talk to someone you trust. That person can make a complaint for you if you want.

If you want to tell us how you feel...

#### You can write to us

Leeds Community Healthcare NHS Trust PALS First Floor, Stockdale House **Headingley Office Park** Victoria Road Leeds LS6 1PF

#### You can phone or email PALS



**Q** 0113 220 8585



lch.pals@nhs.net

If you need help telling us about how you feel you can use Leeds Independent Health Complaints Advocacy Service.

They can give advice, information and support you to make a complaint: **10 0113 244 0606** 



