

How to get in touch with the team

If you want our help you can refer yourself. You can also ask someone at the custody suite or court to refer you.

Our team is available 7am-7pm on weekdays and 8am-4pm on weekends.

Call:

0113 376 0370

and select **Option 2 – Humberside L&D**

Help us get it right

If you have a complaint, concern, comment or compliment please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop our services.

If you would like to talk to someone outside the service contact the **Patient Experience Team** on **0113 220 8585**, Monday to Friday 9.30am to 4.30pm or email lch.pet@nhs.net

We can make this information available in Braille, large print, audio or other languages on request.

Working in partnership

The Police Custody Healthcare service is provided by Leeds Community Healthcare NHS Trust as part of a regional contract in North Yorkshire, West Yorkshire, South Yorkshire and Humberside.



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The Humber Liaison and Diversion service is provided by Leeds Community Healthcare NHS Trust and Community Links.



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Leeds Community Healthcare
NHS Trust

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Humberside Custody Healthcare and Liaison and Diversion service



How we can support you

Our team is here for you when you first come in contact with the criminal justice system. Our aim is to make sure you get the right care to meet your needs. We also want to support you to reduce your contact with the criminal justice system.

There are two parts to the support we offer:

1. While you are in custody – (this is known as Custody Healthcare)

We can help you with both your health and social care needs. We are interested in your physical health while you are in custody but we also want to work with you on other parts of your life where you may need extra support.

This might be support for:

- Physical and mental health needs
- Managing a long term condition (such as diabetes, asthma or coronary heart disease)
- Medication
- Substance use issues
- Assessment for Fit to Interview/ Fit to Detain and Fit to Release (at the request of the police)
- Forensic Evidence Collection (at the request of the police)



How to access Custody Healthcare

You can ask police custody staff about this service or you can refer yourself by requesting this direct to a healthcare professional.

Healthcare professionals are on site 24/7 to support your healthcare needs.



2. Planning for leaving custody – (this is known as the Liaison and Diversion Service or L&D for short)

While you are in custody and court we can look closely with you at your health and social care needs. We offer advice, support and introductions to other community services for things like:

- Mental health problems
- Alcohol or drug issues
- Learning disabilities or difficulties
- Emotional health and wellbeing
- Gender specific needs
- Sexual offences
- Social issues (including relationships, daily living, educational and occupational needs, employment, housing and finance)

We'll explain your situation and help you get appointments. We'll also input into court reports to make sure your needs are considered.

We may be able to offer support with:

- Advice, guidance and signposting to relevant local services
- A community-based care package to suit your needs with named support workers and volunteers
- Information and support with decision-making around you (working closely with police, courts, probation officers, Youth Offending Teams and other key organisations)

