



Quality priorities

- We champion quality by making sure that we all use the following tools to help us:
Quality Challenge Plus / Quality Boards / Safety Huddles / Clinical quality outcome measures / Quality Impact Assessments
- We learn from listening to feedback and this helps us to develop
- We use both local and national quality improvements measures to check how we are doing

Focus on... our staff

- Our teams are encouraged to contribute to improvements
- We check how our teams are doing through development sessions, staff morale surveys and team meetings
- We continue our drive to recruit and retain the best staff with a focus on training and development and diversity and inclusion
- We are committed to promoting Health and Wellbeing at work
- Our aim is to make sure team members enjoy coming to work and feel valued in their role

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