



Quality priorities

- We always aim for the quality of care we deliver to be outstanding
- We learn from the experience of children, young people and families at every stage of their care journey so that we keep improving
- We share good practice and learn from incidents
- We always consider how the quality of care may be affected by changing services or introducing new ways to deliver care

Focus on... our staff

- We encourage staff to have a voice in making things better
- We encourage and build a culture where our staff feel valued
- We make sure our staff have the right skills and training to deliver the best possible care
- We support equal access to opportunities for training, development and new roles for all staff

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