### For any further information please contact

Continence, Urology and Colorectal Service Halton Clinic 2a Primrose Lane Leeds LS15 7HR

Tel: 0113 843 3715

Email: info.cucs@nhs.net

Monday to Friday 8.30am to 4pm

#### Help us get it right

If you have a complaint, concern, comment or compliment please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop our services.

If you would like to talk to someone outside the service contact the **Patient Experience Team** on **0113 220 8585**, Monday to Friday 9.30am to 4.30pm or email **Ich.pet@nhs.net** 

We can make this information available in Braille, large print, audio or other languages on request.



# Community Stoma Care Service

Continence, Urology and Colorectal Service

www.leedscommunityhealthcare.nhs.uk

This leaflet has been produced to give you information about the community stoma care service.

#### What is the community stoma care service?

The community stoma care service is a service aimed to provide specialist clinical nursing care and advice to patients living at home with a stoma in Leeds.

## What is the role of the nurse specialist?

The nurse specialist will:

- Provide practical, psychological, emotional and social support for patients with a stoma
- Act as an information source for patients, relatives and carers
- Offer a telephone advice service for patients, carers and health care professionals
- Provide integrated community care links with district nurses,
   GPs and other community health care professionals
- Maintain links with stoma support groups
- Offer regular evidence-based education, teachings and study days
- Provide satellite clinics across Leeds
- Make joint district nurse home visits where appropriate
- Ensure the appropriate use of stoma care products

- Work to improve the service in response to patient and carer needs
- Work to improve the service in response to health care professional comments
- Work to improve the service in response to research

#### Who can I contact for more information?

www.iasupport.org/
www.colostomyassociation.org.uk/
www.urostomyassociation.org.uk/
www.leedscommunityhealthcare.nhs.uk
or call NHS 111