I am supported to become an expert in the management of my own health needs.

My

Information is shared in a secure way with everyone who needs it, with my permission.

Staff provier.

Leeds Community Healthcare

NHS Trust

Quality must dos

- No category 4 and no avoidable pressure ulcers
- 4 hour response for referrals requiring a rapid response
- Falls assessment and prevention activities undertaken for all patients
- All incidents investigated in a timely manner according to LCH policy and learning is shared
 - Duty of Candour compliance
 - National quality improvements (CQUINs, wound management, hospital discharges to community)
 - 100% recording of activity

Focus on... our staff

- Wellbeing at work
- Staff engagement (Working Lives Star)
- Better clinical supervision
- Supporting and empowering staff to use their clinical skills to best effect

You work with other care providers to ensure I see the right person in the right place at the right time.

My care plan looks at my place at the right individual goals. It takes into account risks and I have regular reviews to assess my progress.

It takes into account risks and at on learning to keep me safe.

My care plan looks at my vou respond in a timely way to incidents and act on learning to keep me safe.

We have better conversations about my life and health and we make plans together to achieve my goals.

The provider of the records are updated quickly in all treatment settings to support my care.

You're taking steps to support me to reduce avoidable falls and or pressure ulcers.

We have better conversations about my life and health and we make plans together to achieve my goals.

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