



In Leeds CAMHS, we want to offer the best quality care. To do this, we have to assess what we do, so we can continually improve the care we offer. This means that we need to collect information about the children and young people using our service, about the care we give and its outcomes. We then analyse this information so we can improve. This leaflet describes how the information you provide helps improve care for all patients using our service.

what sort of information is collected?

We collect information about the children and young people using our service, the sorts of problems they are experiencing and the care we are offering, including answers to questionnaires that we ask



what happens with the information collected?

We store information we collect about young people and families in our confidential and secure electronic patient record system. The primary purpose of this data is to support the delivery of care to children, young people and families. For example, we use the answers to questionnaires to help track progress over time and to tailor our interventions so they are as effective as possible.

As an NHS service provider, we are also required to send some information about patients to NHS Digital. The information we have to send is called the Mental Health Services Dataset (MHSDS). This data is used for purposes other than direct patient care, such as commissioning, inspection and service planning. The information collected by the MHSDS is reported nationally to give a picture of services delivered across the country, to check that quality standards are similar everywhere.

No information that could reveal the identity of individual children and young people is used in national reports.

You can choose for your information not to be shared

If at any point you decide that you **do not** want information about you or your child to be shared by us, then please let your clinician know and they will ensure your information is not shared. Alternatively, you can contact your registered GP who will inform NHS Digital not to use your data. This will not affect the service offered to you or your child by Leeds CAMHS in any way.

Please talk to your clinician at your next appointment if you need any more information or help in understanding what this means for you.



You can find out more about what happens to your information on the NHS Digital website:

www.digital.nhs.uk/patientconf

You can see the types of reports which are currently produced at:

www.digital.nhs.uk/supportandguidance



Help us get it right

If you have a complaint, concern or compliment please let us know by speaking to a member of our staff. We learn from your feedback and use the information to improve and develop our services.

If you would like to talk to someone outside the service contact the Patient Experience Team on 0113 220 8585, Monday to Friday 9.30am to 4.30pm or email Ich.pals@nhs.net

We can make this information available in Braille, large print, audio or other languages on request.

