**Communication Aid Service (CAS) Inclusion and Exclusion Criteria Matrix**

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| --- | --- | --- | --- |
| **Exclusion criteria** | **Yes** | **Inclusion criteria** | **Yes** |
| Preverbal communication skills |  | Clear discrepancy between level of understanding and ability to speak |  |
| Not achieved communicative cause and effect understanding |  | Be able to understand the purpose of a communication aid |  |
| Impaired cognitive abilities which would prevent user from retaining information on how to use equipment |  | May have experience of using low-tech AAC which is insufficient to realise their communicative potential |  |
|  |  | Able to consistently use AAC to successfully communicate choices  AND  is moving beyond basic choice making and would benefit from a larger variety of symbols for increased communicative functions |  |
| Demonstrates an ability to learn a multi-page system |  |
| Demonstrates communicative intent |  |
| **Any ‘yes’ responses in this section indicate that a CAS referral is not appropriate** |  | **All need to have ‘yes’ response before referring to CAS** |  |

Voice amplifier requests are not subject to the above.